

Log on to Home Banking

Click on Manage Account, select Active Mobile Device

The screenshot shows a navigation menu with the following items: Home Banking, Bill Payments, E-Statements, Manage Account, (0) New Messages, and Log Off. The 'Manage Account' dropdown is open, showing options: Log in Settings, Change Security Password, Change Security Image, Change E-Statement Notifications, Set or Change Alert Settings, and Activate Mobile Device. Below the menu is a table with columns 'Device Description' and 'Status'. A row for 'Motorola' is shown with a status of 'Activated' and a trash icon labeled 'Remove Device'.

Downloading and Activating Mobile Banking

Access your home banking account wherever you go using your smart phone or tablet device!

With Blackhawk Federal Credit Union's mobile banking app you can

- View account balances
- View detailed account activity
- Transfer funds
- Pay bills
- Get the latest credit union news

Setting up your smart phone or tablet device to use mobile banking is simpler than you might think. The Blackhawk Federal Credit Union mobile banking app can be found in the Android Google Play Store or the Apple App Store. If you are unfamiliar with how to find and install an app from these app stores, read the following download instructions.

Download Instructions for Android Users

Devices including, but not limited to, HTC, Motorola, Google Nexus, and Samsung.

Using your Android device, locate and launch the 'Google Play Store' application. Next you will need to search for the Blackhawk Federal Credit Union mobile banking app. Tap on the magnifying glass icon, Search Google Play box will appear. Type in 'Blackhawk Federal Credit Union' then press search. Once found, tap on the Blackhawk Federal Credit Union mobile banking icon, tap on install, review the application permissions, and tap on 'Accept and Install'. The application will be installed to your Android devices desktop.

Download Instructions for Apple Users

Devices including iPod, iPhone, and iPad.

Using your Apple device, locate and launch the 'Apple App Store' application. Next you will need to search for the Blackhawk Federal Credit Union mobile banking app. Tap on the Search box located in the upper right corner. Type in 'Blackhawk Federal Credit Union' then press search. Once found tap on the Blackhawk Federal Credit Union mobile banking icon, review the application permissions, and tap on 'Install'. The application will be installed to your Apple devices desktop.

Running your App for the First Time!

After the Blackhawk Federal Credit Union mobile banking app is installed on your device, launch the app and sign in using the same credentials that you would use to sign into your home banking account. Once your login credentials are verified, you will be asked to provide an activation code. See the next section on creating an activation code.

Creating an Activation Code

Using the form below, type in a detailed description of the device you are activating. Then press the 'Generate Activation Key' button. An activation key is generated and listed in the 'Activated / Pending Devices' table displayed at the top of this page. The status of the activation key is set to pending until the key is successfully entered into the mobile banking app. At that time the status will turn from 'Pending' to 'Activated'! This process will need to be repeated for every device that needs to access your mobile banking account.

Create New Activation Code

Set a description for this device.

Generate Activation Key

- [Uninstalling or removing an activation code](#)
- [Accessing multiple account on the same device](#)
- [Unlocking my mobile banking account](#)

Go to your Google play store or Apple App store and download the App for Blackhawk Federal Credit Union (there are other Blackhawk credit unions out there so be sure to spell it out).

Log on with your member number, enter activation code. Your password is the same as your Home banking.